



15 October 2018

TO WHOM IT MAY CONCERN

RE: Product Shipping Condition Update: *Change from Dry Ice to Ambient shipments for SeqCap EZ, EZ Prime, Epi and RNA Probes*

In an effort to improve our customer experience for all SeqCap EZ, SeqCap EZ Prime, SeqCap Epi and SeqCap RNA Probes, we will be reducing delivery turn-around times to customers.

After extensive evaluation, analysis and validation, it has been determined that updating our shipping conditions to ambient shipping, for all above mentioned probes, results in a more frequent shipping schedule (reducing delivery turn-around times) and does not have any negative impact on product performance and quality compared to our previous shipping conditions on dry ice. The change in shipping conditions will be effective 30 November 2018. Probes must still be stored at -15° to -25°C upon receipt.

Please feel free to communicate with your local Roche representative if you have any specific questions or concerns.

Sincerely,

A handwritten signature in blue ink, appearing to read "Lara Hashimoto", written over a light blue circular stamp.

Lara Hashimoto

Chief Commercial Officer

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