



NGS workflows are complicated, involving many reagents, steps, and instruments. Due to this complexity, it can be hard to know who to call for help when your NGS libraries aren't giving you the results you expect.

Our dedicated NGS Support and Applications Team—part of the Roche Support Network—works with our customers to create robust, reliable NGS library prep workflows.



The Roche Support Network—at your service

Wherever you are in your NGS journey—from early-stage workflow development to scaling up a high-throughput commercial sequencing operation—we're here to work with you at every step by phone, email, or right in your lab.

Application and Support Scientists

- Optimize your NGS workflows—including those that involve challenging samples—with support from our team
- Create novel solutions and develop new applications through collaboration with our NGS scientists



Bioinformatics Team

- Maximize the performance of target enrichment experiments by working with our design team to create custom probe panels
- Ensure the reliability of customized lab workflows with data analysis support provided by our bioinformatics experts

NGS Automation Experts

- Maximize efficiency, minimize waste, and reduce both human error and hands-on time with automated library preparation
- Choose from >65 existing methods for target enrichment or RNA or DNA library prep on common liquid handlers, or contact our automation scientists to discuss options for developing methods on your current system

To get in touch with one of our experts, visit: go.roche.com/usacontact

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